

Terms & Conditions Spain (Mallorca)

Vehicle fleet provider is Europcar. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES: included, with the exception of Alanya Gazipasa, Balikesir Koca Seyt (for rentals shorter than 3 days), Sanliurfa, Urgup: € 35,40 per way
- LIABILITY INSURANCE
- EXCESS LIABILITY COVER (EXTENDED PROTECTION) UP TO 7,5 MILLION EUR: included, because the local amount covered is not high enough according to our standard.
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft protection): included, no excess.
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVERS: 2 additional drivers included, every other additional driver € 2 per day

IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICK UP CAR DURING OUT OF OFFICE HOURS: only on request possible, free of charge
- DEPOSIT: a credit card in renters' name is obligatory!
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 2 years.
- MINIMUM/MAXIMUM AGE: minimum age 21 years for cat. B and BB; 26 years for all categories.
- TOLL ROADS: Every vehicle is equipped with an E-tag, it registers every use of the toll roads. The toll charges will be taken from your credit card. Europcar will charge € 2 administration fee per rental period for the usage of this device.
- BABY SEAT (0-11 months): 4,72 EUR per day (max. 47,20 EUR/ rental). Replacement fee: € 200
- CHILD SEAT (until 3 years): 4,72 EUR per day (max. 47,20 EU/ rental). Replacement fee: € 200
- BOOSTER SEAT: on request only for € 4,72 per day (max. € 47,20 per rental periode). Replacement fee: € 200
- SNOW CHAINS: only on request with extra charge: 4,72 EUR/day + tax (max. 47,20 EUR/rental. Replacement fee: € 100
- GPS (Navigation System): only on request bookable: 7,08 EUR/day (maximum 118 EUR/ rental). Replacement fee: € 600
- DELIVERIES: on request only possible, free of charge. Delivery outside opening hours not possible
- ONE WAY RENTALS: on request possible and with extra charge possible. The charges will be provided upon confirmation, the indication is between € 35,40 - € 531
- CROSSING BORDERS: not allowed
- One-way list:

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- Above mentioned costs for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.
- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
- OFFICE HOURS: The opening hours differ. Please inquire at time of reservation or upon arrival at vehicle fleet provider.
- COMMENCEMENT OF RENTAL: The location of pick-up of the rental vehicle is clearly mentioned on your voucher under "Collection/Delivery details".
- RETURN OF RENTAL VEHICLE: please inquire locally if the vehicle must be returned full or empty.

EMERGENCY NUMBER:

- If there are any inconveniences you can reach us during our opening hours under the phone number + 49 89 82993310