# Terms & Conditions Greece (Zakynthos)

Vehicle fleet provider is Auto Union Greece. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

• UNLIMITED MILEAGE

• AIRPORT SERVICE CHARGES

• LIABILITY INSURANCE

• EXCESS LIABILITY COVER (EXTENDED PROTECTION) UP TO 7,5 MILLION EUR: included, because the local amount covered is not high enough according to our standard.

• CDW INSURANCE (damage to the rental car): included, no excess.

• TP INSURANCE (theft of the rental car): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).

• WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.

• ADDITIONAL DRIVER: 1 included, every other additional driver € 3 per day per driver

IMPORTANT ADDITIONAL RENTAL INFORMATION:

• EXTENSIONS: please send extension voucher and partner report always to the head office so they can amend the contract, not to the local office. Please add name of employee who you agreed this with in the partner info

• DRIVERS LICENSE: drivers must be in possession of a driverslicence for at least one year.

• DEPOSIT: Credit card (with pin code) in renters name recommended (only American Express, Visa, Eurocard/Mastercard are accepted), the deposit is a tank of fuel. In case the deposit is done with cash, the car needs to be returned within opening hours. If the car is returned outside opening hours, the vehicle fleet provider can´t give the deposit back for the tank of fuel.

• PICK UP OUTSIDE OFFICE HOURS: on request only possible, free of charge

• MINIMUM/MAXIMUM AGE: Minimum age is 23, maximum age is 74. Under age/Maximum age supplement till 21 or over age supplement over 74 years is € 15 per rentalperiod.

• BABYSEAT (up to 11 months): on request only: € 3 per day plus tax (not possible for jeeps).

• Above mentioned costs for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars. Remark: It is not allowed to transport dogs in the rental car.

• CHILDSEAT (up to 6 years): on request only possible for € 3 per day plus tax (not possible for jeeps and mandatory for children with height under 1,35 m).

• ROOF RACK: not possible

• GPS: only on request possible for € 6 per day with a min. of € 20 per rental excl. tax. With GPS one way only possible between Athens and Thessaloniki.

• JEEPS: all jeeps are open. The Soft-top is possible on request, the deposit will be € 525 (to be paid locally).

• DELIVERIES: on request only possible free of charge, only possible within opening hours.

• ONE WAY RENTALS: on request only at additional costs (between € 25 and € 580), within an island free of charge (between Preveza and Lefkas there are also charges of € 25). The exact charges will be provided upon confirmation.
• One way information is on Intranet!
http://scdeintranet01/wordpress/departments/reservation-nl/reserveringen/landen-info/greece/
• CROSS BORDER: not allowed. Island-hopping and taking the car between the mainland (only in Greece) and the islands and vice versa is possible on request. Please note you are not insured on the ferry and when your car breaks down on another island. For this you can take an insurance, see below.
• FERRY INSURANCE: € 60 per rental

INFORMATION ABOUT THE VALUE OF CDW & TP EXCESS AND THE GLASS/TYRE-/ROOF/UNDERSIDE OF CAR INSURANCE, WHICH YOU CAN RECLAIM FROM SUNNY CARS
• The local excess information: € 700 for cat. YB, A, YV, AB, BBA, CB, BBB; € 900 for cat. DBB, DF, FB, DC, AL, CL; € 1200 for cat. FV, WB
• It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.

EMERGENCY NUMBER Sunny Cars Netherlands: In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.
PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS