

## Terms & Conditions Greece (Zakynthos)

Vehicle fleet provider is Hertz Greece/ Hellas Auto S.A. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

### INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE
- EXCESS LIABILITY COVER (EXTENDED PROTECTION) UP TO 7,5 MILLION EUR: included, because the local amount covered is not high enough according to our standard.
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft of the rental car): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: 1 included, every other additional driver € 5 per day per driver

### IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICK UP OUTSIDE OFFICE HOURS: on request only possible for € 23
- DEPOSIT: Credit cards and EC-cards in renters name obligatory. Electronic credit cards (without embossed numbers) will not be accepted. The indication of the amounts that will be blocked from the credit card: € 750 for cat. YB, AB, BB; € 900 for cat. AN, BC, BV, DB, DN, DV; € 1250 for cat. FO, HB, HR, W; € 1300 for cat. JO
- DRIVERS LICENSE: drivers must be in possession of a driverslicence for at least one year.
- MINIMUM/MAXIMUM AGE: Minimum age is 21 for cat. YB, AB, BB; 25 years for all other categories

### ONE WAY/ CROSS BORDER

- ONE WAY RENTALS: on request only possible with charges. One way between Chania and Heraklion free of charge. One way from/to Sitia € 50
- link to one way sheet on Intranet: <http://scdeintranet01/wordpress/departments/reservation-nl/reserveringen/landen-info/greece/>
- CROSSING OF BORDERS: not allowed. Island-hopping and taking the car between the mainland (only in Greece) and the islands and vice versa is possible on request, the charges will be provided upon confirmation.

### ACCESSORIES

- BABYSEAT (up to 11 months): on request only: 4 EUR/day plus tax (not possible for jeeps).
- CHILDSEAT (up to 6 years): on request only: 4 EUR/day plus tax (not possible for jeeps and mandatory for children with height under 1,35 m).
- BOOSTER SEAT: on request only: 4 EUR/day plus tax (not possible for jeeps and mandatory for children with height under 1,35 m).
- GPS: only on request possible for € 8 per day
- Above mentioned charges for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars. Remark: It is not allowed to transport dogs in the rental car.

INFORMATION ABOUT THE VALUE OF CDW & TP EXCESS AND THE GLASS/TYRE-  
/ROOF/UNDERSIDE OF CAR INSURANCE, WHICH YOU CAN RECLAIM FROM SUNNY CARS

- The local excess information: € 750 for cat. YB, AB, BB; € 900 for cat. DB, BC, AN, DN, BV; € 1.250 for cat. WB, HB, HR; € 1.300 for cat. JO.
- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.

#### EXTRA INFORMATION

- JEEPS: most jeeps have a hard-top, a preference/request for a soft-top is not possible

EMERGENCY NUMBER Sunny Cars Netherlands: In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.

PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS